

**MASTERCLASS** 



<sup>&</sup>quot;Decision makers are too often caught in traditional, linear (and nondisruptive) thinking, ... to think strategically about the forces of disruption and innovation shaping our future"

- Klaus Schwab, World Economic Forum, 2016

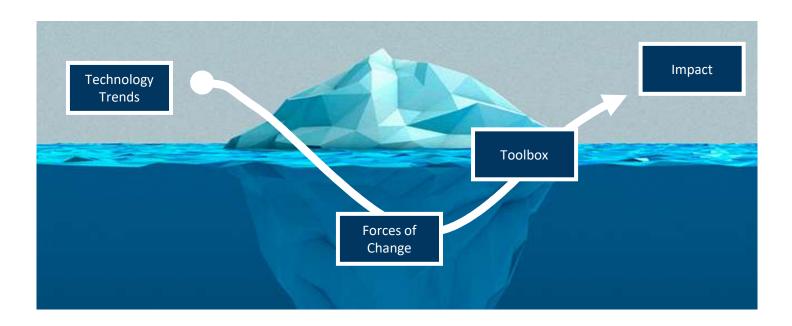
# MASTERCLASS Digital Transformation

**Leading in the Digital Age** | This age of Digitisation brings unprecedented change. The speed and complexity of today's change is so profound that there are those who can keep up, and those who cannot. This **widening digital chasm** affects citizens, employees and leaders alike. Today's leaders need an understanding of the disruptive nature of digital technologies. They also need a non-linear mind set, giving them the confidence to face and lead their organisation's inevitable transformation.

This one day Masterclass gets you up to speed with the latest tech trends and gives you the insight and tools needed to design your own Transformation Journey

#### You should participate in this Masterclass if you want to:

- Know, at a managerial level, all about today's digital technologies: from Al and IoT to Big Data and Blockchain
- Understand the underlying forces that these technologies exert on society, business, and life itself
- Envision the implications of this technology for Work,
   Organisation, Business Models, Processes, and Society
- Acquire the skills and tools needed to define and explore your Digital Transformation strategy and lead in the Digital Age.





Checking our smartphones over 150 times / day





43% would entrust their data if used for greater good

More than 8 biliion connected devices on the internet





34% of US workforce working in the gig-economy

## **PROGRAMME**



- The 4th industrial revolution. Why (now)?
- Social, Mobile, Big Data, Al, Robotisation
- Augmented & Virtual Reality, 3D printing
- Cloud, Internet-of-Things, Cybersecurity
- Blockchain, FinTech, and Smart Contracts

# DISRUPTIVE FORCES OF DIGITAL IN-DEPTH UNDERSTANDING

- Analysis of the four forces of digitisation: hyper-connectivity, pervasiveness, virtualisation, hyper-intelligence
- Pivotal role of Digital Engagement
- The renewed importance of Trust
- Role play: Influencing Behaviour

BLOCK IMPACT OF DIGITISATION
CAPABILITIES FOR THE FUTURE

- Society: smart city, democracy, ethics, countervailing big tech, inequality, education
- Work: collaboration, overload, augmentation
- Business Model: eg. Uber, Alibaba, GE
- Organisation: platforms, pipes & ecosystems
- Processes: data driven and autonomous



- Networked-Exponential Mind Set
- Discovery Driven Design Thinking\*
- Customer Journey Mapping
- Case: Digital Disruption Scenario's
- Leadership Imperatives

### MASTERCLASS LEADER



**Haydee Sheombar** has more than 20 years experience working with PWC and IBM as a business consultant, business development executive and Smarter Cities leader. Working at the intersection of business and ICT, she has helped international (board room) clients to design strategies and implement change. In 2015 she founded the research led consultancy Kankan\*Tree to help digitally transform organisations and the way they engage citizens, consumers and employees

#### **Research backed Masterclass**

What are the latest technological and societal trends? How are visionary leaders responding? What do academics say about the impact of digital on our lives and behaviour? This is the kind of solid, actionable knowledge **Kankan\*Tree Research** pursues with it's research programme

#### **Contact Information**

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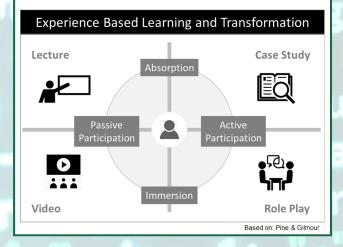


## **COURSE DETAILS**

#### **COURSE METHODOLOGY**

The Experience Based Learning method is used, since people learn best thru a combination of different teaching experiences

Because of the interactive nature of the masterclass the optimal training group size ranges between five and ten participants



#### WHO SHOULD ATTEND?

- C-Suite leaders of all Lines of Business
- Supervisory Board Members
- CTO's and CDO's
- Chief Strategists
- CIO and Corporate IT Architects
- Digital Transformation Leaders
- Customer Experience Designers
- Digital Transformation Project Members

#### **CUSTOMISATION**

The organisation specific Masterclass can be tailored to the requirements of the Audience

- Content of Lectures and Videos are focused on the organisational context and industry
- Role Plays and Case Studies can be developed to cope with specific challenges

"we research and design digital engagement as the cornerstone of your digital transformation"



Kankan\*Tree

DIGITAL AGE - RESEARCH + CONSULTING

#### **INFO MASTERCLASS**



Full Day (standard version)



On-site or off-site



Course Handout



Fee upon Request (ex. customisation) (ex. facility costs)



Max. 10 participants